

# Who Makes the Most Reliable Cars?

CR ranks the brands and reveals their most and least reliable models

By Jon Linkov

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The consistently reliable models built by Lexus, Mazda, and Toyota put them at the top of our annual auto reliability brand rankings. This year, some traditionally lower-scoring brands show improvement. Chrysler, Dodge, Infiniti, and Mini all moved up, primarily due to few redesigns in their shrinking model line-ups, as well as average or better reliability of their older models that no longer have new-model bugs to work out. Some models, such as the Infiniti QX60 SUV, had below-average reliability when they first went on sale in 2013 but are now benefiting from fixes over time and have become more reliable.

At the other end of the spectrum, Volkswagen and Acura have existing models that continue to have below-average reliability. CR members report that their Volkswagen Atlas and Tiguan SUVs are problematic, just as they were in 2018 when first introduced.

The Acura MDX has had below- to well-below-average reliability since its light redesign, also called a freshening, in 2016, as has the redesigned 2019 RDX. The brands dropped nine positions, the biggest fall in this year's rankings.

Audi, BMW, and Subaru also dropped because they introduced redesigned models—including the Audi A6, BMW X5, and Subaru Forester—that lowered the automakers' overall brand reliability scores.

Consumer Reports' brand-level rankings are based on the average predicted reliability score for vehicles in a brand's model lineup.

Our predicted reliability score is calculated on a 0-to-100-point scale, with the average rating falling between 41 and 60 points.

## Car Brand Reliability Rankings

Our brand rankings are based on the average reliability for vehicles in a lineup. At right, we also list the most and least reliable vehicle for each brand.

For a brand to be ranked, we must have sufficient survey data for two or more models. We have insufficient data to rank the Fiat, Jaguar, Land Rover, Maserati, and Ram brands.

**Note:** NA indicates the brand wasn't ranked last year. — indicates the ranking is unchanged from last year.

Data comes from CR's exclusive Annual Auto Survey.

To be included in the ranking, a brand must have sufficient survey data for two or more models.

2020 Rank	Rank Change From 2019	Brand (No. of Models)	Least Reliable Model	Average Predicted Reliability Score	Most Reliable Model
1	+2	LEXUS (10)	LS	81	IS
2	+2	MAZDA (6)	3	77	MX-5 Miata
3	+2	TOYOTA (14)	C-HR	77	Corolla Hatchback
4	+5	PORSCHE (4)	718 Boxster/ 718 Cayman	75	Cayenne
5	+1	GENESIS (3)	G90	71	G70
6	+1	HYUNDAI (6)	Tucson	69	Kona
7	+5	SUBARU (5)	Ascent	68	BRZ
8	+13	DODGE (3)	Durango	63	Challenger
9	+1	KIA (9)	Stinger	62	Soul
10	+5	MINI (3)	Countryman	59	Cooper
11	+1	NISSAN (11)	Titan	57	Altima
12	+2	HONDA (11)	Passport	55	Clarity
13	+4	INFINITI (3)	Q50	53	QX60
14	+7	AUDI (8)	Q8	51	A4/Allroad
15	+4	LINCOLN (4)	Nautilus	50	MKZ
16	—	FORD (9)	F-150	50	EcoSport
17	+7	BMW (8)	X5	46	i3
18	+5	BUICK (5)	Regal/Tour X	46	Encore
19	+7	CHRYSLER (2)	Pacifica	44	300
20	—	MITSUBISHI (2)	Outlander	43	Outlander Sport
21	+1	MERCEDES-BENZ (5)	S-Class	42	GLA
22	+2	GMC (6)	Canyon	40	Yukon
23	+4	TESLA (3)	Model X	39	Model 3
24	+1	VOLVO (5)	XC90	38	XC40
25	+3	CHEVROLET (11)	Colorado	37	Tahoe
26	+3	JEEP (5)	Wrangler	35	Grand Cherokee
27	+9	VOLKSWAGEN (5)	Atlas	33	GTI
28	+9	ACURA (3)	MDX	29	TLX
29	—	ALFA ROMEO (2)	Giulia	27	Stelvio
30	—	CADILLAC (3)	XT4	23	XT5